



Frequently Asked Questions

What makes Juni products different than other hair care and body care products on market?

Juni products provide green and clean hair and body formulas for your entire family. Juni relies on nature's purity to deliver gentle formulas that are free of synthetic fragrance, dyes, and parabens (to name a few). Nature combined with our exclusive Mangosteen Infusion, Mangosteen Amino Acids, and Pericarp make Juni completely unique and exclusive.

Juni products seem to have a light fragrance. What is it?

Our calming and soothing natural aroma is a customized blend of pure essential oils. Lavendar and chamomile combine to create a sensory experience that calms frayed nerves and soothes cranky babies.

Are Juni products safe to use on children?

Our products were formulated with the entire family in mind including children. Our gentle formulas are perfect for children of all ages and you it gives you peace of mind that your are caring for your kids without introducing known toxins.

Are Juni products NPA Certified?

Not yet. However, they have been submitted for the review and we are sure they will be NPA certified once the review is completed.

Are Juni products tested by dermatologists?

Yes, Juni has been tested for safety and efficacy to ensure you and your family clean and pure products.

I noticed the Gentle Shampoo does not lather as much as my old shampoo. Why?

Juni Gentle Shampoo contains natural surfactants that are from botanical sources. These naturally based cleansing agents do not strip your hair of its natural oils that are essential for hair health. The delicate foam of these natural surfactants cleanses your hair and scalp without the damage associated with sulfate based shampoos.

Why does my hair feel a little stripped after I use my Juni shampoo?

The Gentle Shampoo does not contain any silicones. Because of this, you will notice a lack of "slip" when you rinse your hair after shampooing. Your hair is not stripped, it simply is not coated with anything synthetic. We don't want to coat the hair during shampooing rather it should be perfectly clean to get the greatest benefit from the next step, the Gentle Conditioner.

I color my hair. Is it okay for me to use the Gentle Shampoo?

Definitely, Gentle Shampoo is sulfate-free. Sulfates are a group of detergents that can strip the hair of the natural oils that it needs to maintain health, body, shine, and yes color.

I feel like I need to use more of the Gentle Conditioner than my normal conditioner. Why is that?

The Gentle Conditioner is free of silicones, many of the conditioners on the market today rely upon silicones to make the hair feel conditioned. Our conditioner contains Mangosteen Pericarp Oil combined with natural oils and butters to truly condition the hair.

I have very dry hair. Can I use the Gentle Conditioner as a "leave-in-conditioner"?

Absolutely, the Gentle Conditioner works great as a leave-in conditioner. Apply a pea to nickel sized amount to your hair before styling to experience pure conditioning throughout the day.

I have very fine hair. Will the Gentle Conditioner weigh down my hair?

Not at all, our conditioner is deeply conditioning but rinses away cleanly leaving no residue.

Why is the Gentle Body Wash runnier than other washes?

Juni Gently Body Wash is free of synthetic thickening agents.

I thought natural/gentle products do not foam as much as regular ones but the Gentle Body Wash foams up very nicely. Why? Is it really gentle?

The Gentle Body Wash contains natural surfactants combined with Algae to create a luxurious foam that leaves your skin incredibly clean. Our body wash is truly gentle.

I don't feel like the Gentle Body Lotion is rich enough for really dry skin. Are there any suggestions to what I can do?

Juni Gentle Body Lotion was formulated for daily use, if on occasion you need more hydration we recommend adding several drops of the Pericarp Oil to your lotion. This treatment also works great on rough heels and elbows.

How is Juni Hand Refresher different from typical hand sanitizers?

Hand Refresher is very gentle and created by natural ingredients. While typical hand sanitizers are very effective to kill bacteria and germs, they might be too aggressive with high percentage of alcohol use.

Is there mangosteen in Hand Refresher?

Yes, mangosteen is a part of the formula.

Alcohol is listed for Hand Refresher ingredient list, is it safe?

Yes, it is. XanGo is always keep safety in mind when we create products. Alcohol used in Hand Refresher is sourced from corn.

Is Hand Refresher scented and if so is the fragrance natural?

Yes. The product has aromas from mixtures of essential oil and botanical blend.

Is Hand Refresher going to dry out my skin?

No. Hand Refresher has dual actions. One is to keep hand clean and protect from unwanted environmental impurities but to moisturize hands at same time.

Is Hand Refresher Gluten free?

Yes. Hand Refresher is Gluten free.

Is Hand Refresher safe to use for children?

Yes. Because Hand Refresher is gentle, it is ideal for children to use.

