

Contact Information

JAPAN CUSTOMER SERVICE

Toll Free (within Japan):0120.72.3535

From outside of Japan: 81.3.4590.3570

FAX: (within Japan): 0120.94.8535

From outside of Japan: 81.3.4590.3555

Business Hours: 10a.m. – 6p.m (Monday- Friday)

U.S. CUSTOMER SERVICE for Japanese

Tel: 877.567.3284

E-mail:

jpinfo@xango.com

Website:

www.xango.co.jp

Online Ordering:

<http://www.myxango.com>

Corporate Address:

XanGo Japan K.K.

4-5-Kioi-cho Kelton Bldg.6F Kioi-cho, Chiyoda-ku TOKYO 102-0094

Place an order

Pricing:

Registration fee: 4200yen

XanGo Juice (1case with 4 bottles): 15750yen (including tax) and1000 yen (up to 5 cases) for S/H

XanGo Treatment Oil: 9450yen (including tax) and 800 yen (no limits) for S/H

Glimpse total case system: 25200yen (including tax) and 800 yen (no limits) for S/H

Payment Methods: Visa, MasterCard, JCB, Cash (will call only), COD (cash on delivery) and Bank wire
(only available for initial order)

How to place an order:

Toll Free within Japan: 0120.72.3535

For all international countries: 81.3.4590.3570

Toll Free FAX within Japan: 0120.94.3585

For all international countries: 81.3.4590.3555

Internet: <http://www.myxango.com>

Email: jpinfo@xango.com

Delivery: orders placed before noon will be shipped out within a day. Vary on locations, normally it will 1-2 business days (cannot ship to a P.O. Box)

Returns:

Please call Customer Service at 0120.72.3535 to confirm and authorize any returns.

If the product arrives damaged or if the order could not be delivered because of address, refunds can be provided at 100%. If you refuse delivery, orders will be refunded at 90 % (less shipping and handling)

Commission Payment Information:

Commissions are paid via direct deposit to the account provided by Distributor

PowerStart paid on Friday for the previous week's commission.

Unilevel paid by the 20th of each month for the previous month's commission (if the 20th is holiday, payment will be advanced).

New Distributor Sign-up Information:

Choose one of three ways to sponsor a new XanGo distributor.

1. Online

Go to <http://www.myxango.com>

Enter your Distributor ID and Password

Select "New Sign-up"

Select the region where your new distributor is located

Complete the online distributor application and print out to put the signature to confirm of its application by new distributor and send it to XanGo Japan via postal.

2. FAX

Fill out a Distributor Application and fax it to Customer Service at 0120.94.8535 for temporarily membership registration and original application must be submitted to the office within 30 days.

3. GO Studio

New applicant can come to GO studio and we provide one set of application form for free so that she/he can complete the registration on site.

IMPORTANT:

Gaiyo-shomen : Gaiyo-Shome is the Japanese application form that must be read by new applicant and it is set by law for sponsor to provide it to new applicants.

Japanese regulation inquires all new distributor must read Gaiyo-Shomen to confirm their membership agreement before their sign-up. Sponsor normally provides one set of Gaiyo-Shomen (it comes with 3 sets of Gaiyo-Shomen for 600 yen)

WALK-IN-GO Studio

Address: XanGo Japan K.K.

4-5 Kioicho-Kelton Bldg 6F Kioi-cho, Chiyoda-ku, TOKYO 102-0094

What's GO Studio? : Juice bar to taste our premium mangosteen beverage for free and several meeting rooms. To take a virtual tour, go to <http://www.xango.co.jp/company/gostudio.html>

Business hours: Monday-Friday 1p.m. – 6p.m. (Close on weekends and holidays)

XanGO City Meetings (Success Meetings)