

# TAIWAN BUSINESS GUIDE

## Contact Information

### Phone Numbers:

Phone: 0800.886.222

Fax: 0809.080.026

### E-mail:

[orders@xango.com.tw](mailto:orders@xango.com.tw)

[service@xango.com.tw](mailto:service@xango.com.tw)

### Website:

[www.xango.com.tw](http://www.xango.com.tw)

### Safe Online Ordering:

<http://www.myxango.com.tw>

Phone: 0800.886.222

Fax: 0809.080.026

### Taiwan Office

5F 200 Keelung Road Section 1 Taipei 11071, Taiwan

**Office Hours:** 8:00am to 8:00pm

### Corporate Addresses:

Mail: P.O. Box 900 Lehi, Utah 84043

Headquarters: 2889 Ashton Blvd, Lehi, Utah 84043

Customer Service Hours:

U.S. Time: 3:30 am - 2:00 am (mountain time), Monday -  
Friday

# Place an order

## XanGo Juice Pricing:

104590	XanGo Juice	4,400
107103	XanGo Singles	5,250
105196	Distributor Kit	1,199
107996	Glimpse Complete System	7,995

## Payment Methods:

Initial order & no ADP

Bill Pay

Visa

MasterCard

ADP (Automatic Delivery Program)

Visa

MasterCard

## Delivery:

3-5 business days (cannot ship to a P.O. Box)

## Returns:

Please call Customer Service at 0800.886.222 to confirm and authorize any returns. The Customer Service agent will provide you with a RMA number and assist with the return process. If you refuse delivery, orders will be refunded at 90%. If the product arrives damaged or if the order could not be delivered because of address, refunds can be provided at 100%.

## Commission Payment Information:

The Company will wire transfer your commission to the bank account you provided at sign-up. Please keep us updated with your bank information, which includes beneficiary's name, bank name, account, and bank code. Your commission will be paid with local currency.

### **Cash Payment:**

Process:

Distributors can place orders of products via MYXANGO.

An order number doubling as remittance number will be generated at the end of the ordering process. You may use this number to pay at any ATM or bank counter.

Enter/Write the total amount of the order and XanGo's bank information [HSBC (081)] and pay at any ATM or bank counter.

Once XanGo confirms the reception of payment the next day, your products will be shipped on the same day.

Now you can use Bill Pay to set up your ADP, but this has to be processed by Customer Service. Please call the toll-free number 0800.886.222 for help.

Reminder:

Please fill your Distributor ID at the upper right corner of the original Distributor Application and submit it within thirty days after you become a distributor. Please send your application to 5F, No. 200, Keelung Road, Sec. 1, Taipei, Taiwan

# New Distributor Sign-up Information:

Choose one of three ways to sponsor a new XanGo distributor:

## 1. Online:

Go to <http://www.myxango.com.tw/>

Enter your Distributor ID and Password

Select "New Sign-up"

Select the region where your new distributor is located

Complete the online distributor application

## 2. Fax:

Fill out a Distributor Application and fax it to Customer Service. If

you don't have an application, you can download the form here:

Go to <http://www.myxango.com.tw/>

Enter your Distributor ID and Password

Select "Corporate Forms"

Select PDF under "English"

Print the application form

Fax the completed Distributor Application to:

0809.080.026

## 3. Phone:

With your new distributor present, call Customer Service at

0800.886.222

Follow instructions from Customer Service agent to provide information of the new distributor.