

MEXICO Business Guide

Contact info

Phones:

Orders: 001.888.546.1510

Customer Service: 001.888.395.3088

Fax: 001.888.264.3697

Email:

Orders: orders@xango.com

Customer Service: servicioalcliente@xango.com

Website:

www.xango.com.mx

Secure orders on line:

www.xango.com.mx

Corporate offices mailing address:

Mexico: Monte Pirineos No. 710 (intersection of Monte Pirineos and Monte Everest) Col. Lomas de Chapultepec Delegación Miguel Hidalgo México DF 11000

Business hours: Monday through Friday from 9 a.m. to 9 p.m.

USA: 2889 Ashton Blvd, Lehi, UT, 84043

Call center hours:

Monday through Friday: from 6:00 am to 12:00 am

Signing up information for new Distributors:

To sign up new Distributors in XanGo, you can choose between one of the following:

1. Fill out a distributorship request and fax it to Customer Service. If you don't have access to a request form, you can download it following these instructions:

Go to www.myxango.com.mx

Enter your Distributor ID and password

Select "Tools" and "Library"

Select PDF file

Print the form

Submit the completed request form by fax to:

001.888.264.3697

2. On-line registration for new Distributors

Visit www.myxango.com.mx

Enter your Distributor ID and your password

Click on "New registration"

Select the region where the new Distributor is located

Fill out the on-line distributorship request form

3. New Distributors registration by phone

Have the new Distributor contact the Order Department at

001.888.546.1510

Follow the instructions provided by our order entry representative.

Commission payment information:

Certified checks that are mailed out are payable in Mexican pesos. Please allow 3 to 5 business days for mail delivery after bonus transaction

Payments through PowerStart are mailed out every Friday (for the previous weeks' commissions)

Payments through Unilevel are mailed out on the 20th of every month for the previous month's commissions

Order Information:

Prices:

Approximately \$1,354.12 MXN for each box of XanGo® Juice (including shipping, handling and taxes)
\$405 MXN (plus VAT and shipping and handling) for the payment of the Distributor kit and the registration

Payout: in MXN **Authorized payment methods:**

Credit cards (Visa, MasterCard)
HSBC debit cards
Cash deposit to HSBC account

Estimated time of delivery: 2 to 7 days **Returns:** Call Customer Service at 001.888.395.3088 to confirm and authorize any return. A Customer Service Rep will provide you with an RMA number and will help you with the rest of the process. We will issue a 90% refund in the case of a rejected order and a full refund in the event of damaged goods or failure to deliver.

XanGo's city meetings:

Have one of our corporate representatives hold a conference in your area:

Go to www.xango.com.mx

Select "Meetings and events" and "Request a meeting"

Follow the instructions in the second paragraph: "If you would like to have a corporate meeting in your area, please [click](#) here and fill out our Meeting request form or [click](#) here to download the file in a PDF format. You can print it, fill it out and submit by fax to the number on the form".